

GENERALITIES JFI EXPRESS - JOE CARGO

objective of the documentation

This document has been drawn up simply to enable anyone reading it to understand the company's business activities (and the company itself).

I. Presentation of JFI Express - Joe cargo

JFI EXPRESS is a forwarding company that imports parcels of various kinds from **China, Dubai and Turkey** to African countries such as:

- **Cameroon**
- Equatorial Guinea
- Ivory Coast
- Congo Brazzaville
- Congo Kinshasa
- Nigeria
- Gabon
- Senegal
- Central African Republic

Its head office is based in CAMEROON. More precisely in Douala, at AKWA, rue du Dr Bebey Eyidi.

It has branches in the 10 regions of CAMEROON, more specifically in the following cities:

Cities	Number of branches	location
DOUALA	2	Akwa ; Ndogsimbi
YAOUNDE	2	Damas ; Messa
BUEA	1	Mile17
BAFOUSSAM	1	L'axe des arcades
GAROUA	1	1 At Lux Voyage traffic circle at km5
KRIBI	1	Near hoôtel atlantique
NGAOUNDERE	1	Opposite Al Hadji mosque
BAMENDA	1	Commercial avenue congress hall entrance

		formal chinese shop immediately after the line where they sale school bags at camtel gate the first blue and pink ticed stolly building you will see sandies babies buaxtique next glass door is Joe cargo bamenda branch
MAROUA	1	Opposite express union comice (Building after the sous-préfecture)
BERTOUA	1	Opposite CENAJES

It also possesses of :

- 4 branches in CHINA in the cities of YIWU and GUANGZHOU
- 2 agencies in TURKEY: one for the Sea Cargo service and another for the Air Cargo service
- 2 agencies in DUBAI: one for the Sea Cargo service and another for the Air Cargo service.

The company is therefore subdivided into two parts, or let's say two main services:

- The JOE CARGO service, which is itself subdivided into two (Air & Sea cargo). It's the service that gets the most attention. Hence the company's common name JFI EXPRESS (Joe cargo).
- The courier service, which transports parcels to customers' homes. In addition, the company offers relocations and fittings services to current and potential customers.

1. Mission

Our Mission is simply with our raison d'être. We exist to **efficiently simplify import and logistics processes in Africa.**

2. Vision

Our vision is to become the **undisputed leader in Africa's import and logistics sector**, offering state-of-the-art services that exceed customer expectations. We aspire to be

recognized as a driver of efficiency and reliability, while creating a positive impact on the communities we serve.

3. Values

a) Integrity: We act with honesty, transparency and ethics in all our interactions, maintaining the trust and credibility of our customers and partners.

b) Humility: We are constantly seeking new ways to improve and innovate our services, in order to stay at the forefront of the industry and meet the changing needs of our customers.

c) Commitment & performance: We place our customers at the heart of our concerns, and are committed to providing personalized, responsive and customer-oriented service at every level.

d) Respect & loyalty: We believe in the importance of respect and loyalty in all our interactions. Respect guides the way we treat our customers, business partners and colleagues, recognizing the value of each individual and fostering an inclusive, collaborative environment.

By integrating these values into everything we do, we create an environment where everyone feels valued and supported.

II. Our SERVICES

1. Air cargo

a) Description

The **Air Cargo** service enables you to import goods by air into our catchment areas. We work with reliable airlines, among the world's top 5, to guarantee fast, secure deliveries.

b) Prices & terms

We import two main types of parcel:

- **Ordinary (normal) parcel:** We always handle this type of parcel with care and love. Remember WE SEND, WE CARE! In this category of parcel we'll find items that are quite simply such as shoes, wigs, clothes etc... Anything that is not sensitive is an ordinary parcel.

- **Sensitive parcels:** These are parcels that very often require the most careful handling. In this category we generally find products containing batteries, liquids, powders,

cosmetics, pharmaceuticals, electronic shoes, electronic devices and other goods of a delicate and/or sometimes breakable nature. In addition, Phones and laptops are also sensitive items, but are not invoiced in kilograms, but by the unit.

Delivery times are **7 to 10 working days** for normal parcels and **10 to 21 working days** for sensitive parcels.

IMPORT FROM CHINA

CAMEROON

Package type	Shipping time	Price/Kg
Ordinary parcel	7 to 10 days	7000 Fcfa
Sensitive parcel	10 to 21Jrs	9000 Fcfa

OTHER COUNTRIES

COTE D'IVOIRE	Ordinary parcel	7 to 10 days	9000 Fcfa
TCHAD	Ordinary parcel	7 to 10 days	9000 Fcfa
GABON	Ordinary parcel	7 to 10 days	10 000 Fcfa
SENEGAL	Ordinary parcel	7 to 10 days	8000 Fcfa
CONGO BRAZZA	Ordinary parcel	7 to 10 days	9000 Fcfa
CONGO KINSHASA	Ordinary parcel	7 to 10 days	17 usd
CENTRAL AFRICAN REPUBLIC	Ordinary parcel	7 to 10 days	10 000 Fcfa
GUINEE EQUATORIALE	Ordinary parcel	7 to 10 days	10 000 Fcfa
NIGERIA	Ordinary parcel	7 to 10 days	10 USD + 600 naira

IMPORT FROM DUBAI

CAMEROON	Ordinary parcel	7 to 10 days	8500 Fcfa
COTE D'IVOIRE	Ordinary parcel	7 to 10 days	9000 Fcfa
TCHAD	Ordinary parcel	7 to 10 days	10 000 Fcfa
GABON	Ordinary parcel	7 to 10 days	11 500 Fcfa
SENEGAL	Ordinary parcel	7 to 10 days	8000 Fcfa
CONGO BRAZZA	Ordinary parcel	7 to 10 days	9500 Fcfa
CONGO KINSHASA	Ordinary parcel	7 to 10 days	12 USD
CENTRAL AFRICAN REPUBLIC	Ordinary parcel	7 to 10 days	10 000 Fcfa
GUINEE EQUATORIALE	Ordinary parcel	7 to 10 days	10 000 Fcfa
NIGERIA	Ordinary parcel	7 to 10 drs	6 usd + 600 naira

IMPORTED FROM TURKEY

CAMEROON	Ordinary parcel	7 to 10 days	5500 Fcfa
COTE D'IVOIRE	Ordinary parcel	7 to 10 days	9000 Fcfa
TCHAD	Ordinary parcel	7 to 10 days	8 000 Fcfa
GABON	Ordinary parcel	7 to 10 days	9000 Fcfa
SENEGAL	Ordinary parcel	7 to 10 days	6000 Fcfa
CONGO BRAZZA	Ordinary parcel	7 to 10 days	9000 Fcfa
CONGO KINSHASA	Ordinary parcel	7 to 10 days	12 USD
CENTRAL AFRICAN REPUBLIC	Ordinary parcel	7 to 10 days	8000 Fcfa
GUINEE EQUATORIALE	Ordinary parcel	7 to 10 days	8000 Fcfa

NB :

1. Normal parcels from **0.1 to 0.5kg** cost **3500F** / Sensitive parcels: **From 0.1 to 0.5Kg 4500F**
2. These prices may be updated regularly in the future depending on changes in customs charges in each respective country. Please visit your local branch to check the latest information.

2. Sea cargo

a) Description

The **Sea Cargo** service enables you to import goods by sea into our catchment areas. We work with trusted shipping lines to ensure reasonable delivery times and safe routes for your goods.

b) Prices & Terms

IMPORT CHINA

CAMEROON

Items	Shipping time	Price per m3 (CBM)
Normal CBM	45 to 60 days	350 000 Fcfa
Machine CBM	45 to 60 days	370,000 Fcfa
Big Bag	45 to 60 days	390 000Fcfa
Carton Bag	45 to 60 days	360 000 Fcfa

OTHER COUNTRIES (CBM only)

COTE D'IVOIRE	45 to 60 days	250 000 Fcfa
GABON	45 to 60 days	250 000 Fcfa
CONGO BRAZZA	45 to 60 days	260 000 Fcfa
CAR	45 to 60 days	350,000 Fcfa
TCHAD	45 to 60 days	350 000 Fcfa

NB :

- **These prices may be updated regularly in the future depending on changes in customs charges in each respective country. Please visit your local branch to check the latest information, or contact the customer service department for your area.**
- **By sea, parcels are invoiced by volume. However, if the weight is too heavy (tons), we charge by the ton.**
- **Always tell the supplier to declare the nature of your parcel or merchandise when depositing it in our warehouse, giving all the details needed to bring the parcel to you.**
- **The shipment of any illicit product engages only the responsibility of their authors (supplier and/or customer) and not that of the company,**
- **We do not transport breakable objects (windows - bottles - glasses - ceramics - etc. ...). However, on request, transport may be at the customer's exclusive risk.**
- **We do not have the appropriate facilities to store perishable packages.**
- **Products strictly forbidden for transport: electronic cigarettes - gas - power banks - drones - lighters - counterfeit bills and even worse, military equipment and similar items.**

3. Postal courier

a) Description

The postal courier service ensures the efficient and secure collection, repackaging, routing and home delivery of mail and parcels.

NB: Postal courier services are only available for goods weighing between **1 and 50kg**.

Pick-up: We collect your mail and parcels directly from the location of your choice, be it your home, business or any other designated location (mail and parcel collection service).

Repackaging: Once your mail & parcels have been collected, we repackage them if necessary to guarantee their security and integrity during transport. Charges may apply depending on the nature of the mail or parcel to be transported.

Routing: Once reconditioned, your mail & parcels are routed to their final destination in the 10 regions of CAMEROON, ensuring that they are delivered on time and in perfect condition.

Delivery: Mail and parcels are delivered directly to the destination indicated by the customer against a delivery note signed by the addressee.

Nb: We would like to make it clear that we do not transport any prohibited parcels.

b) Catchment area

We cover all **10 regions** of **CAMEROON**. The courier service is only present in **CAMEROUN** for the moment.

4. Removals and fittings

We put at the disposal of our vehicles for these services, and we only invoice on quotation. For all additional information, you can contact the one of the numbers (or all) finding on the document page feet.

We **SEND**, We **CARE**!